

REALTIME COACHING**

PREPARATION FOR A COACHING CONVERSATION



- 1. What is the single issue or purpose of the coaching session?
- 2. On a scale of 1-10, how important is it this issue gets resolved? ______

On a scale of 1-10, how urgent is this issue?_____

- 3. What is the level of trust between the coach and the person being coached? (High, Medium, Low) ______If trust is low, should the conversation still take place?
- 4. Whose scales are "out of balance"? How do you know? What evidence do you have?
- 5. Are any boundaries, rules, procedures, or policies being violated?
- 6. List the objective facts and data you have to support your conversation.
- 7. List the particular behaviors that illustrate the need for this conversation.

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- 8. What conclusions, judgments, and/or assumptions have you made about this situation? Is it possible these perceptions are incomplete or wrong?
- 9. What perceptions might be influencing the behavior of the person being coached?
- 10. Why would a reasonable person do what he/she is doing?
- 11. What would be the key pieces of an effective plan from your perspective?
- 12. What are you and the organization willing to do to get what you want?
- 13. What are the natural consequences for the person being coached if he/she does not change his/her behavior and/or follow through with the plan?
- 14. What do you think will be the key points of agreement between the coach and the person being coached?
- 15. What do you think will be the key points of disagreement/resistance for the person being coached?

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- 16. How do you plan on beginning the conversation?
- 17. Write a few questions to help explore what the person wants.
- 18. Write a few questions to help determine what the person has been doing.
- 19. Write a few questions to help the person being coached self-evaluate the situation.
- 20. Write a few questions to help the person being coached create a SMART plan.

After the coaching conversation, the coach(you) should self-evaluate the session.

- On a scale of 1-10, how would you rate the overall coaching conversation?
- What would it take to be a "10"?
- What went well?
- What would you improve if you could do the session again?